

## JOB DESCRIPTION

**Position:** SNOW RANGER  
**Location:** Within the overseas programme, as stated in your covering letter  
**Reports to:** Head Ranger/ Childcare Manager

As a Snow Ranger, you have the opportunity to ensure that children travelling with us have a holiday of a lifetime. You will be accountable for delivering an exciting range of activities. Taking the children to Ski lessons, supervising them during meals and running exciting club sessions.

Your main responsibilities and duties include, but are not limited to, the following:

### Guest Experience

- Provide a safe and fun experience for your guests at all times.
- Have a genuine can-do mindset and approach to your time in the Alps.
- Care for each child as an individual, tailoring your interactions to match each individual guest's expectations.
- Be the friendly and approachable face of the company. Yours will be the lasting impression on the guests, and their enjoyment of their holiday will be led by their interactions with you.
- Attend a weekly meeting of all staff to feedback on all points from the week gone, and on the week coming.
- Liaise closely with all other team members in the resort, ensuring clear communication at all times.
- Answer guest questions and provide information on the running of Nursery and Snow Club.

### Childcare clubs and supervision

- Follow the weekly activity plan and completing all daily paperwork.
- Take ownership and pride in the childcare room to make sure they are clean, bright and welcoming for when children arrive.
- Support the children in the production and delivery of the weekly Snowclub show.
- Accompany all children and their equipment to and from ski school.
- Liaise with ski school on the development of the children.
- Communicate with parents regarding information on each child's day.
- Supervise children during meal times
- Run exciting Cocoa club sessions and Baby listening

### Key Attributes/Skills:

- Enthusiastic, creative and adaptable individuals
- Previous Childcare experience
- Team player

*We are committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expect all employees, volunteers and contractors to share this commitment. This post is subject to the disclosure of criminal records and vetting checks, including an Enhanced criminal record and barred List Check.*